Golden West College

Regional Criminal Justice Training Center

15744 Goldenwest Street Huntington Beach CA 92647 www.goldenwestcollege.edu



Public Safety Dispatch Supervisor Course May 13-24, 2024

ON CAMPUS CLASS

80 hours - P.O.S.T. certified P.O.S.T. Certification: 3670-12435-23-002

POST has developed this course specifically for the **Public Safety Dispatch Supervisor.** It is presented in a facilitated discussion format requiring active participation.

The course provides an excellent foundation for supervisors regardless of length of service.

Regional Criminal Justice
Training Center
Information and
Reservations
Email:
cjtc@gwc.cccd.edu

Course

Values and Ethics

Topics

- Role Identification / Stress
- Leadership Styles/Assertive Leadership
- Legal and Liability issues
- Employee Performance Appraisal and Employee Counseling/ Discipline
- Communications / Employee Relations and Administrative Support

Class Time: Monday – Friday 8 a.m. – 5 p.m.

Course Fee: FREE, (funded by POST)

Location: Golden West College / Regional Criminal Justice Training Center

Room 229

15744 Goldenwest St. Huntington Beach, CA 92647

Students are encouraged to bring a laptop, however it is not required.

^{*} This is a Contract Ed class and does not carry college units.