#### **Golden West College**

## **Regional Criminal Justice Training Center**

15744 Goldenwest Street Huntington Beach CA 92647 www.goldenwestcollege.edu



# Public Safety Dispatch Supervisor Course April 24-May 5, 2023

#### **LIVE ONLINE**

80 hours - P.O.S.T. certified

P.O.S.T. Certification: 3670-12435-21-002

POST has developed this course specifically for the **Public Safety Dispatch Supervisor.** It is presented in a facilitated discussion format requiring active participation.

The course provides an excellent foundation for supervisors regardless of length of service.

Regional Criminal Justice
Training Center
Information and
Reservations
Email:
cjtc@gwc.cccd.edu

### **Distance LIVE-ONLINE Learning format**

#### Course

Values and Ethics

**Topics** 

- Role Identification / Stress
- Leadership Styles/Assertive Leadership
- Legal and Liability issues
- Employee Performance Appraisal and Employee Counseling/ Discipline
- Communications / Employee Relations and Administrative Support

Class Time: Monday – Friday 8 a.m. – 5 p.m.

Course Fee: FREE (funded by POST)

**Location:** LIVE-ONLINE format – Virtual Instruction

Students attending the class will be required to have a computer with a camera and microphone for their participation in the course. \*

<sup>\*</sup> This is a Contract Ed class and does not carry college units. Fees subject to change.