

Golden West College



Regional Criminal Justice Training Center
15744 Goldenwest Street
Huntington Beach CA 92647
www.goldenwestcollege.edu

Public Safety Dispatch Supervisor Course September 18-29, 2023

LIVE ONLINE

80 hours - P.O.S.T. certified

P.O.S.T. Certification: 3670-12435-22-003

POST has developed this course specifically for the **Public Safety Dispatch Supervisor**. It is presented in a facilitated discussion format requiring active participation.

The course provides an excellent foundation for supervisors regardless of length of service.

**Regional Criminal Justice
Training Center
Information and
Reservations
Email:
cjtc@gwc.cccd.edu**

Distance LIVE-ONLINE Learning format

Course

Topics

- Values and Ethics
- Role Identification / Stress
- Leadership Styles/Assertive Leadership
- Legal and Liability issues
- Employee Performance Appraisal and Employee Counseling/ Discipline
- Communications / Employee Relations and Administrative Support

Class Time: Monday – Friday 8 a.m. – 5 p.m.

Course Fee: FREE (funded by POST)

Location: LIVE-ONLINE format – Virtual Instruction

Students attending the class will be required to have a computer with a camera and microphone for their participation in the course. *

** This is a Contract Ed class and does not carry college units. Fees subject to change.*