

Golden West College



Regional Criminal Justice Training Center
15744 Goldenwest Street
Huntington Beach CA 92647
www.goldenwestcollege.edu

Public Safety Dispatch Supervisor Course March 6-17, 2023

ON CAMPUS CLASS

80 hours - P.O.S.T. certified
P.O.S.T. Certification: 3670-12435-21-001

POST has developed this course specifically for the **Public Safety Dispatch Supervisor**. It is presented in a facilitated discussion format requiring active participation.

The course provides an excellent foundation for supervisors regardless of length of service.

**Regional Criminal Justice
Training Center
Information and
Reservations
Email:
cjtc@gwc.cccd.edu**

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| Course | • Values and Ethics |
| Topics | • Role Identification / Stress |
| | • Leadership Styles/Assertive Leadership |
| | • Legal and Liability issues |
| | • Employee Performance Appraisal and Employee Counseling/
Discipline |
| | • Communications / Employee Relations and Administrative Support |

Class Time: Monday – Friday 8 a.m. – 5 p.m.

Course Fee: **FREE, (funded by POST)**

Location: Golden West College / Regional Criminal Justice Training Center
Room 229

15744 Goldenwest St. Huntington Beach, CA 92647

Students are encouraged to bring a laptop, however it is not required.

** This is a Contract Ed class and does not carry college units.*