

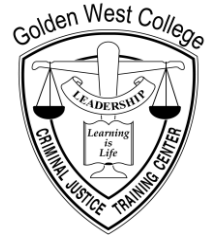
Golden West College

Regional Criminal Justice Training Center

15744 Golden West Street

Huntington Beach CA 92647

www.goldenwestcollege.edu



Public Safety Dispatch Supervisor Course April 19 -30, 2027

ON CAMPUS CLASS

80 hours - P.O.S.T. certified

P.O.S.T. Certification : 3670-12435-25-003

POST has developed this course specifically for the **Public Safety Dispatch Supervisor**. It is presented in a facilitated discussion format requiring active participation.

The course provides an excellent foundation for supervisors regardless of length of service.

Regional Criminal Justice Training
Center
Information and Reservations
Email:
cjtc@gwc.cccd.edu

Course Topics

- Values and Ethics
- Role Identification / Stress
- Leadership Styles/Assertive Leadership
- Legal and Liability issues
- Employee Performance Appraisal and Employee Counseling/ Discipline
- Communications / Employee Relations and Administrative Support

Class Time:

Monday – Friday 8 a.m. – 5 p.m.

Course Fee:

**FREE (funded by POST-for POST recognized agencies.
Other agencies required to pay a fee of \$235.00)**

Location:

Golden West College / Regional Criminal Justice Training Center
Room 229
15744 Goldenwest St. Huntington Beach, CA 92647

Students are encouraged to bring a laptop; however, it is not required.

** This is a Contract Ed class and does not carry college units. Fees subject to change.*