



**GOLDEN
WEST
COLLEGE**

INSTRUCTION

FALL 2026 FLEX DAY

MAJOR PRIORITIES in INSTRUCTION

1. Zero Textbook Costs (ZTC)

- OER is one option
- Last year: 72%
- GOAL: 85%
- Sacha Moore is the new ZTC Coordinator and Grant Coordinator

2. GWC Honors Program

- Piloting the new and re-envisions program this year – Faculty Led
- Grounded in Equity
- Any GWC student can be an honors student
- Honors and non-Honors students in the same classroom

3. Growth in Non-Traditional (post-traditional) Student Enrollment

- Dual Enrollment is here to stay and growing
- Extended Education: “Adult” Learners, CPL, and non-credit enrollees



STUDENT SERVICES

FALL 2026 FLEX DAY

GRADUATION CAMPAIGN

**YOU
EARNED
IT.**

 GOLDEN WEST COLLEGE

Apply for Graduation

- Emails/Texts
- Social Media/GWC App

 GOLDEN WEST COLLEGE

GRADUATION CAMPAIGN

**MARK
THE
MOMENT.**

 **GOLDEN WEST COLLEGE**



Attend Commencement

- Increase participation
- Monthly emails

 **GOLDEN WEST COLLEGE**

SLATE

- **Communication with Students**
 - Emails, newsletters, texts
 - Drip Campaign
- **Forms and Events**
 - Check-ins for events and activities
 - Verify enrolled students
- **Dashboards**
 - Staff portals for tracking, organizing, and managing data

SLATE - Dual Enrollment Portal



PARENT CONSENT FORM

CONCURRENT ENROLLMENT FORM

PREREQ LANGUAGES

DUAL ENROLLMENT FORM

REPORTS

SEARCH

READY TO PROCESS

UNPROCESSED

ISSUES

PROCESSED

DUPLICATES

[Parent Consent Form Page](#)

Parent Consent Forms Ready

All forms processed



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SLATE - Dual Enrollment Portal

GOLDEN WEST COLLEGE

PARENT CONSENT FORM

CONCURRENT ENROLLMENT FORM

PREREQ LANGUAGES

DUAL ENROLLMENT FORM

REPORTS

SEARCH

READY TO PROCESS

SUBMITTED

PROCESSED

[Dual Enrollment Form Page](#)

Ready to Process

17 forms ready for processing.

Search...

	Submission Date	First	Last	Birthdate	CID	CCCID	High School	Semester	Pathway	FERPA	PCF	Processed	Notes
Edit	08/12/2026	Goldie	West	05-27-2012	C01234567		Bolsa Grande High School	Fall 2026	Health Education	☒	☒		
Edit	08/12/2026	Wes	Golden	02-21-2008	C01111111		Bolsa Grande High School	Fall 2026	Unknown	☒	☒		
Edit	08/12/2026	Rusty	West	03-02-2009	C02222222		Bolsa Grande High School	Fall 2026	Drafting	☒	☒		
Edit	08/12/2026	Sunny	West	05-19-2009	C03333333		Bolsa Grande High School	Fall 2026	Drafting	☒	☒		

GOLDEN WEST COLLEGE

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STUDENT HEALTH CENTER UPDATES

- **Timely Care Psychiatric Services**
 - 6-month trial
 - Can prescribe medication
 - Referral from Director of Student Health Services
- **Harm Reduction (confidential)**
 - Narcan nasal spray
 - Fentanyl test strips
 - Drink spike test

ENROLLMENT SERVICES UPDATES

- **Single District Transcript**
 - Available starting July 1, 2026
 - Only one transcript needed for all colleges attended
 - Cost savings to students
- **E- diplomas**
 - Available starting September 1, 2026
 - Students can immediately share digital diploma

FAMILY STUDY ROOM

- Library Room 225
- Schedule with Front Desk in person or via phone





ADMINISTRATIVE SERVICES

FALL 2026 FLEX DAY

 **GOLDEN WEST COLLEGE**

Measuring Effectiveness in Admin Services



MAINTENANCE & OPERATIONS



Work Performance Highlights

- **2,925 work orders processed**
 - (2024/25)
- **29% increase**
 - (402 additional orders)
- **1,800 work orders** completed in 2025-26
- **115 work orders** since start of current school year



MAINTENANCE & OPERATIONS

- **High productivity:** Several staff have completed or been assigned **300+ work orders annually**, with one staff member **exceeding 500/year**.
- **Greater accountability:** JIRA work ticket system improves the college's ability to document, track, prioritize, and measure campus work.



WHAT THE DATA SHOWS:

The numbers tell the story:

M&O is managing a substantial and growing workload while improving accountability, responsiveness, and visibility.

Bottom line:

The increase in documented work orders reflects more work being captured, tracked, and completed, not necessarily a deterioration in campus conditions.

FACILITY UPDATES

ABC DEMOLITION (ADMINISTRATION, BUSINESS, & OLD CRIMINAL JUSTICE)

- Expected completion Spring 2027

Project underway; expected completion Spring 2027

- Thank you to Financial Aid and A&R for your patience and understanding as work continues

EXECUTIVE SUITE RENOVATION

CAMPUS CAMERA PROJECT

- Project underway covering interior of campus pathways and building entrances and exits
- Started in 24/25, Phase 2 work continuing through academic year

NORTH CAMPUS SECURITY FENCE

- Replacing existing north campus fencing with a new security fence
- Currently awaiting state approval; construction could begin as early as January 2027



FACILITY UPDATES



CAMPUS FOOD SERVICES

- **New Dining Operator:** Pacific Dining here as of Spring 2026, bringing fresh offerings and service enhancements, with **sales trending higher than in prior years**.
- **Convenient Options:** The Corral, catering, concessions, Coffee Whipped Café truck, MyCha (boba milk tea vending), Crave (hot food vending), and a variety of grab-and-go options.
- **Increased Vending Sales:** Sales data shows a **650% increase**, reflecting increased demand
- **Student Focused:** Affordable options, student discounts, and services designed to support campus life and engagement, with **online ordering** coming this fall for fast, convenient meal pickup between classes.

SOLAR PROJECT

- Project remains **on schedule**, expected completion **Summer 2027**.
- Construction moving to north Goldenwest Street on Sept. 8th.
 - Parking lots in Phase C area will be refurbished and restriped, to include wider stalls.





PUBLIC SAFETY

Data-Driven Training: Use incident trends and Calls for Service (CFS) data to identify and prioritize training needs.

Core Training Priorities:

- **De-escalation & Behavioral Threat Response:** Recognize escalating behavior, create distance, and respond appropriately.
- **Active Threat & Emergency Response:** Practice lockdown, evacuation, shelter-in-place, emergency communications, and employee roles.
- **Emergency Preparedness & Incident Reporting:** Know how and when to report threats, suspicious activity, injuries, hazards, and other incidents
- **Campus Safety Awareness:** Strengthen situational awareness, personal safety, workplace violence prevention and safe boundaries.

Expanded Training Opportunities: Public Safety offers training to departments, divisions, clubs, and groups on these and other topics, including earthquake preparedness, theft prevention, Clery, online safety, hazing prevention, and more.

Requesting Training: Customized training can be requested through **Public Safety Training Form***. Information on expanded training opportunities will also be shared through Professional Development and Public Safety communications.

*<https://www.goldenwestcollege.edu/public-safety/emergency-preparedness-training/index.html>

PUBLIC SAFETY – TRAINING DATA

Past/Current Trainings Fall '25 – Summer '26

- Building Marshal Training – 7
- De-Escalation and Conflict Resolution – 5
- Introduction to Public Safety – 3
- What To Do In An Emergency – 2
- Stay Safe at GWC – 2
- Emergency Procedures – 2
- Campus Security Authority – 3
- Emergency Operations Tabletop Exercise – 1
- Emergency Preparedness – 1
- Active Threat Response/Public Safety Training – 1
- Lockdown Drill – 1
- Great Shake Out / Campus Evacuation Drill – 1

Total Trainings: 29

Upcoming Trainings - Fall '26

- De-Escalation and Conflict Resolution – 1
- Introduction to Public Safety – 3
- What To Do In An Emergency – 6
- Active Threat Training – 5
- Stay Safe at GWC – 4
- Great Shake Out / Campus Evacuation Drill – 1
- Additional TBA

Total Trainings (Scheduled to Date): 20



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CALLS FOR SERVICE

Data covers March 16th – August 14th, daytime operating hours only, Mon.- Fri. 8am to 5pm; St./Sn. 7am to 4pm.
Evening and overnight calls are not included in this data.

Unlock/Lock Requests (classrooms/restrooms/offices/gates)	659
Escort (vehicular/walking/money)	221
Parking (Permits, Citations, Q&A)	778
Disturbance Calls	32
Outside Agency Assist/Requests	36
Suspicious Person Calls	54
Lost and Found Items	214
M&O/IT/Facilities related requests	87

Key Issued/Returned/Related Q&A	210
Lost and Found Person	2
Misdialed/Spam Calls	67
Medical Assist	14
Vehicle Collision (Hit and Run + Vehicle Accident)	18
Crime Report	16
Miscellaneous Campus Q&A	373
Swap Meet Compliance	34

Total Daytime Only Calls (over 5 months): 2,815

Information Technology

Department Highlights (GWC):

- ABC Demo (11) Department Relocations
- AV Improvements to support campus events such as Commencement
- Math & Science Faculty Refresh
- Student Services Lobby Kiosk Upgrade
- LRC Papercut Payment Kiosk – Security Compliance
- Campuswide Printer Inventory
- Google Workspace & AI Education / Rollout



Department Data (District-Wide) 2025-26 FY:

Category	Created	Resolved
All IS Tickets	16,299	16,297
Student Accounts	8,426	8,453
Employee Password Resets	37	37
All Other IS Work	7,836	7,807

IT Service Desk Support Calls 2025-26 FY:





Thank you! Time for Q&A

FALL 2026 FLEX DAY