



Contact Sheet

Coast Community College District

Anthem (SAIN) - Group #s- New Group numbers	• Coastline College-L17198M005 • Golden West College-L17198M006 • Orange Coast College-L17198M007
SAIN Claim Forms Shared mailbox for claim form submissions, SN# distributions, claims processing, or follow-up.	SAIN@anthem.com
SAIN Customer Service Medical providers, students, and school officials for claim/billing information.	Reference SAIN Program Phone: 866-811-7946
Sydney Digital App Once enrolled, students can register for Sydney for access to a Digital ID card, real-time claim view, and provider search.	
Claim Submission Process Providers can bill electronically or send bills and EOBs directly to Anthem Blue Cross.	Providers send bills and EOBs Anthem Blue Cross Student Health Claims Department Attn: Claims Manager 21215 Burbank Blvd Woodland Hills, CA 91367 Priority Fax: (855) 396-8418 Email: sain@anthem.com
Sr. Client Manager Day-to-day contact, Claim/Billing Issues, and Student-Athlete Contact	Dashaye Clarke dclarke@studentinsuranceusa.com Phone: 310-405-0671
Sr. Client Executive Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing, and Policy Management.	Brenda McBride bmcbride@studentinsuranceusa.com Phone: 310-405-0671

Youth Insurance Agency, Inc. DBA Student Insurance | CA License 0386216

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